



Terms and Conditions

1. Booking and Payment

- **Deposit:** To confirm your booking, a deposit of **25% of the total stay amount** is required, including the processing fee (€15), cancellation insurance (if selected), and the household waste disposal fee.
- **Balance:** The total balance of your stay must be paid no later than **1 month before your arrival**.
- **Processing Fee:** A non-refundable fee of €15 applies to all bookings.
- **Included:** Water and electricity consumption, as well as parking for one standard-sized vehicle, are included in the rental price.

2. Cancellation and Stay Conditions

- **Cancellation:** In the event of cancellation, the deposit, processing fees, and insurance are non-refundable.
 - **Less than one month before arrival:** 50% of the total stay amount is due.
 - **Less than one week before arrival:** 100% of the total stay amount is due.
- **Early Departure or Late Arrival:** No refunds will be given for late arrivals or early departures.
- **No-Show Policy:** Your rental will be held for **24 hours** from the scheduled arrival date. After this period, without notification from you, the reservation will be cancelled and the total amount will be retained.
- **Insurance:** We strongly recommend taking out our cancellation and interruption insurance at the time of booking (terms and conditions available on our website).

3. Rental Policies

- **Check-in/Check-out:** Arrivals are between **4:00 PM and 7:00 PM**; departures are between **9:00 AM and 10:00 AM**.
- **Stay Duration:** In high season, rentals are from Saturday to Saturday. For shorter stays (minimum 2 nights), please contact us directly.
- **Equipment:** Only pillows and blankets are provided. Bed linen and towels are available for rent upon reservation and subject to availability.

- **Cleaning and Damages:** The accommodation must be returned in perfect clean condition. Otherwise, a **€120** cleaning fee will be charged. In case of damage to equipment, we will charge the amount corresponding to the repairs or replacement.
- **Capacity:** No extra guests are allowed if the maximum capacity of the rental is already reached.

4. Campsite Rules and Security

- **Vehicles:** Parking is included for one vehicle. After **11:00 PM**, vehicles are not allowed to enter the campsite. Any additional car or visitor must park outside (free municipal parking 250m away).
- **Identification:** During high season, for security and access control, all guests are required to wear an identification bracelet.
- **Barbecues:** Only **electric** barbecues are permitted. Charcoal and gas barbecues are strictly prohibited by local government order.
- **Electric Vehicles:** Charging electric vehicles at the campsite's electrical boxes or inside rentals is **strictly prohibited** (insufficient amperage).
- **Pets:** Pets are not allowed in our establishment.
- **Agreement:** Any false declaration will result in the cancellation of the booking. The client agrees to follow the campsite's internal rules, which are displayed at the reception entrance.

The reception team will do its best to fulfill your specific placement requests but reserves the right to modify the allocation at any time.

We look forward to welcoming you to our campsite. Best regards,

The Coulomb family and team.