
TERMS AND CONDITIONS OF SALE

Thank you for your trust.

Confirmation of your booking implies full and unconditional acceptance of these terms and conditions of sale.

✦ **1. Booking & payment terms**

A booking becomes effective upon receipt of:

- a deposit corresponding to **25% of the total amount of the stay**,
- booking fees (**€15, non-refundable**),
- cancellation insurance (if taken out),
- as well as a **€3 contribution for waste management**.

The balance of the stay must be paid **no later than 30 days before your arrival**.

✦ **2. Cancellation insurance**

We strongly recommend taking out cancellation / stay interruption insurance when booking. The terms are available on our website.

✦ **3. Cancellation terms**

In the event of cancellation:

- The deposit paid remains non-refundable;
- less than 30 days before arrival: **50% of the stay is due**;
- less than 7 days before arrival: **100% of the stay is due**.

A stay that has started, been shortened, or a delayed arrival will not give rise to any refund.

✦ **4. Security deposit / Bank guarantee and condition of the accommodation**

To ensure the smooth running of your stay, **a €200 card pre-authorisation is taken** before or upon your arrival. This pre-authorisation serves as a guarantee and does not correspond to an immediate charge.

We attach particular importance to the quality and cleanliness of our accommodation. The accommodation must be returned in a satisfactory state of cleanliness (dishes washed, bins emptied, surfaces cleaned) and in the same condition in which it was entrusted to you.

Failing this, **a cleaning fee of €120 may be charged.**

In the event of damage to the accommodation, its equipment or fittings, additional charges may be invoiced. The card pre-authorisation may be charged, in whole or in part, within **a maximum of 48 hours after your departure**, in the following cases:

- accommodation not returned in a satisfactory state of cleanliness;
- damage noted;
- failure to comply with the internal rules, in particular in the event of repeated and confirmed noise disturbances, noted by our team or reported by several guests.

In the event of a deduction, the guest will be informed beforehand of the reasons for it, by any appropriate means (telephone, e-mail or discussion on site).

✦ **5. Organisation of your stay**

Rental accommodation:

- Arrival: between **4 p.m. and 7 p.m.**
- Departure: between **9 a.m. and 10 a.m.**

Pitches:

- Arrival: **from 12 noon**
- Departure: **before 12 noon**

In the event of late arrival (after 7 p.m.), we invite you to contact reception in advance to find out the access arrangements. **Your booking is held for 24 hours after the scheduled arrival date.** After this period, with no news from you, it will be considered cancelled and the stay will remain due.

✦ 6. Rental conditions

During high season, **rentals run from Saturday to Saturday**. Shorter stays may be offered outside the main period (please contact us).

- Accommodation is equipped with pillows and blankets.
- Bed linen and towels may be rented subject to availability (please contact us).
- Water and electricity consumption are included in the rental price.
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✦ 7. Capacity & occupancy

Each booking is made for a specific number of guests. Any false declaration (identity, number of occupants, etc.) will result in the cancellation of the booking.

- In rental accommodation: no additional person may be accepted if the maximum capacity of the accommodation has already been reached.
- On a pitch: visitors must be declared at reception.

✦ 8. Access & parking

- **Parking for one vehicle only** is included in your stay.
- For your peace and quiet, vehicle access to the campsite is no longer permitted **after 11 p.m.**
- Additional vehicles and visitors must park outside the campsite (nearby parking area).
- Visitors are not authorised to park inside the campsite; parking is available 50 metres away, by the cemetery.
In addition, they are not allowed access to the swimming pool.

✦ 9. Internal rules & way of life

In order to guarantee a calm and pleasant atmosphere for everyone, we thank you for respecting the campsite's internal rules, as well as those of the swimming pool and dedicated areas.

- **Pets are not allowed within the establishment.**
- During high season, wearing an identification wristband may be required.
- For hygiene reasons: **swimming shorts are not allowed in the pool.**
- **The campsite reserves the right to exclude, without notice, any camper or family in the event of inappropriate behaviour, failure to comply with the internal rules or noise disturbances.**

✦ **10. Safety & equipment**

- **Only electric barbecues are permitted.** Charcoal, gas or other barbecues are prohibited (prefectural regulations). The campsite provides a terrace equipped with two electric planchas as well as two picnic tables; cooking tokens are available at reception for an additional charge.
- **It is strictly forbidden to charge electric vehicles on the campsite.** A paid charging point is available in the village of Giens.
- The campsite declines all responsibility in the event of loss, theft or damage to personal belongings. Each guest remains responsible for their belongings during their stay.

✦ **11. Pitch allocation**

We do our utmost to respect your preferences. However, for organisational reasons, we reserve the right to allocate another equivalent pitch.

✦ **12. Guest commitment**

By confirming their booking, the guest acknowledges:

- having read these terms and conditions,
- and undertakes to comply with them during their stay.
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The whole team is pleased to welcome you and will do everything possible to offer you a pleasant, relaxing and high-quality stay.

Coulomb family & team.