



## General terms and conditions

**With the present confirmation, you accept the general terms and conditions of sale.**

Cancellation Nothing will be refunded if you cancel inclusive deposit + booking fees and cancellation insurance . Less than one month before your arrival, 50 % of the total amount of your stay inclusive the deposit + booking fees and cancellation insurance will be charged. Less than one week before your arrival, the total amount of your stay inclusive the deposit + booking fees and cancellation insurance will be charged.

No refund will be provided for early departures or late arrivals.

At the time of booking, we suggest you to take out a cancellation insurance – stay interruption insurance (cost and general terms and conditions of the cancellation insurance on our website).

At your departure, if the rental is not left perfectly clean, an amount of 100 € will be applied. Additionally, in the instance where materials have been damaged, we will be forced to take an amount to cover the damage.

The booking fee covering the reservation of rentals or pitches amounts to 15 € and is non-refundable.

A deposit from 25 % of the total amount of your stay + booking fees + cancellation insurance + 3 € for the household waste collection will be asked for the booking.

Rentals : water and electricity are included in the price.

Parking for one normal vehicle is included in the rental or pitch price. Vehicles are not permitted on the campsite after 11 p.m. Any additional vehicle must be parked outside the campsite (free public parking is available 50 m away). Visitors must park their vehicles outside the campsite.

Any false declarations (to add or delete people – false identity...) will cancel the reservation.

Rentals are from Saturday to Saturday in the high season. Possibility of rental for a minimum of 2 nights (on request).

Rentals : time of arrival is between 4 and 7 pm. Time of departure between 9 and 10 am.

Only pillows and covers are provided. Possibility to rent sheets + towels (depends on availability).

Your rental or pitch will be reserved for 24 hours from the envisaged arrival date. After this time and if we don't hear from you, your reservation will be cancelled and the total amount of your stay will be cashed.

Our reception staff will do its best to satisfy your reservation requests. The staff can however be forced to modify such requests at any time.

Although it isn't necessary to reserve a pitch, it's recommended. Campers without a reservation will only be welcomed if we've got some availability.

**The full cost of your stay must be paid at the latest one month before your arrival .**

Internal regulations: customers must respect and ensure accompanying persons to respect the regulations of the campsite which are displayed at the reception entrance. The rules of the swimming pool and of the naturist terrace also have to be kept.

Pitches: day visitors must sign in and confirm their identity at the reception desk. Visits are subject to payment (the price of an additional person).

Rentals: any additional person staying overnight will not be permitted if the maximum number of persons for the rental has already been reached.

In high season, to ensure your safety and to stop unwanted visitors, we ask our customers to wear an identification wristband.

Baggy swim shorts are forbidden in the swimming pool, only tight-fitting ones are allowed.

Only electric barbecues are permitted. Charcoal, gas barbecues... are strictly prohibited by prefectural decree.

Pets are not accepted.

We look forward to welcoming you to our campsite and we send you our best regards.

The Coulomb family & team.

## Camping Clair de Lune ★★★★★

E-mail : [camping@clairdelune-giens.com](mailto:camping@clairdelune-giens.com) Site : [www.campingclairdelune.fr](http://www.campingclairdelune.fr)  
Siret : 40293080400016  
Assurance responsabilité civile : 508044730001  
N° et date de l'arrêté préfectoral de classement : 2011/60 du 06.12.2011

### Practical information :

Open all the year  
Opening dates of the services : April - October  
Opening hours for the reception :  
From Nov. til märz (camping International) : 9 am-12 am & 2 pm-7pm  
April-October : 9 am-12 am & 2 pm-7 pm  
Accommodations must be left before 10 am  
Accommodations are available at 4 pm

### Geographical location of the campsite :

Distance from the sea : 50 meters  
Distance from the beach : 400 meters  
Distance from the village of Giens : 500 meters  
Distance from Hyères : 12 km  
Distance from the railway : 10 km  
Distance from the bus station : 12 km  
Distance from the food store : 200 m (camping International)

### Environment :

Footpath around the peninsula  
3 km from the campsite : jetty for the Porquerolles Island  
2 km from the campsite : port of Niel (fishing port)  
5 km from the campsite : cycle path

### Local transport :

Bus company Réseau mistral : 0033.4.94.03.87.03  
Taxi company : 0033.4.94.00.60.00

### Equipment at the campsite :

Restaurant : July-August  
Washing machine : 1  
Playground : yes

### Description :

Types of accommodations : 36 mobile-homes, 22 apartments  
Age of the accommodations : from 1 to 25 years  
Area of the accommodations : from 8 m<sup>2</sup> to 44 m<sup>2</sup>  
Maximum capacity in number of persons : 4, 5  
Accommodation accessible to the physically disabled (according to accommodation).

### Inside description

#### - Bedroom :

A bedroom with a double bed, 140 cm wide or 160 cm wide (depending on accommodation)  
A bedroom with 2 twin beds, 70 cm or 80 or 90 cm wide (depending on accommodation).  
All our rentals are equipped with blankets and pillows

#### - Kitchen :

1 gas or electrical cooker (according to accommodation)  
1 fridge  
1 coffee machine  
1 oven (according to accommodation)  
1 microwave  
1 toaster  
1 dishwasher (according to accommodation)  
1 washing machine (according to accommodation)  
1 complete set of kitchen utensils + full set of dishes

#### - Living room :

A sofa bed 140 \* 190 cm with a table and chairs in the mobile-homes and a sofa bed 140 \* 190 cm (according to accommodation) + a table and chairs.  
Air conditioning (according to accommodation)  
Heating (according to accommodation)  
Television (according to accommodation)

#### - Bathroom facilities :

Bathroom with shower and sink + separate toilet or not (according to accommodation)  
Some accommodation are without toilets.

### Other details :

Garden chairs + table in every accommodation  
Baby bed and chair free (on request depending on availability).  
Paid WiFi (rates at the reception)

### Various restrictions :

Animals are not allowed  
Smoking prohibited in the accommodation.  
Only one car per accommodation  
Barbecues are forbidden

Please call us to book : 0033.4.94.58.20.19 or per Email : [camping@clairdelune-giens.com](mailto:camping@clairdelune-giens.com)